

Linux Vending Program Software Quick Reference

Accessing the Booth Menu

Press the **Q** key to quit from the vending program. The system displays the Booth Menu.

Booth Menu

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A. REBOOT: Resets System to Vending Program

B. SYSCFG: System Configuration Utility

C. NOOP: Option Not Available

D. ACCT: Accounting – Cash Page

E. ACCT: Accounting – Cash Page – No Print

F. NOOP: Option Not Available

G. HCS: Adjust Image Quality

H. SYSLOG: View System Log

I. CPLOG: Copy System Log to floppy

J. TNAIS: Copy Thumbnails to floppy

K. INSTALL: Run Install floppy

L. SHELL: Exit to Linux Bash Shell

M. HALT Shutdown System

Select A thru K

Your Booth Menu could have more or less options than this Booth Menu example.

A. REBOOT: Resets System to Vending Program reboots the system and starts the Ad Rotation.

B. SYSCFG: System Configuration Utility allows the user to set up system and site parameters.

C. NOOP: Option Not Available.

D. ACCT: Accounting - Cash Page displays and then prints the system accounting picture.

E. ACCT: Accounting - Cash Page - No Print displays the system accounting picture.

F. NOOP: Option Not Available.

G. HCS: Adjust Image Quality allows Service Representatives to adjust the Hue, Contrast, and Saturation levels.

H. SYSLOG: View System Log displays a historical record of system activity.

I. CPLOG: Copy System Log to floppy copies the System Log files to a floppy disk located in the floppy drive.

J. TNAIS: Copy Thumbnails to floppy Copy Thumbnails to floppy is not currently available.

K. INSTALL: Run Install floppy installs software to the system from a floppy disk located in the floppy drive. If the floppy disk is not an install disk, the system displays the contents of the disk.

L. SHELL: Exit to Linux Bash Shell brings the system user to the Linux Bash Shell. To exit from the Bash Shell, type exit. The system returns you to the Booth Menu.

M. HALT: Shutdown System closes open files and performs an orderly system shutdown.

Rebooting the Computer

To reboot the computer, do **one** of the following:

- Press the **Ctrl-Alt-Del** keys on the keyboard at the

same time.

- Access the Booth Menu and press the **A** key.

System Configuration Utility

Changing the Vending Price

1. Access the Booth Menu.
2. Press the **B** key at the Booth Menu. The system displays the System Configuration Utility (syscfg).
3. Use the arrow keys to scroll to the field Vend.
4. Press the **F2** key to display the drop-down window with the vending options.
5. Use the arrow keys to scroll to the new price and press the **Enter** key.
6. Press the **F10** key to Save and Exit.
7. Press the **A** key to Return to the Ad Rotation.

Adjusting the Image Quality

1. Press the **Q** key while in the Ad Rotation. The system displays the system prompt, C:\VEND.
2. Type **FOTO** and press the **ENTER** key. The system displays the booth menu.
3. Press the **E** key. Figure 1 is an example of the HCS information screen.

Function	Key	Function	Key
HUE	h	CONTRAST	t
SATURATION	s	BRIGHTNESS	l
SHARPNESS	v		
DECREASE	SELECT	INCREASE	OK
SAVE	3	QUIT NO SAVE	4

Press any key to continue

Figure 1. HCS Information Screen

4. The system prompts you to "Hit Any Key".
5. Press the space bar.
6. Write down the current values in case you need to reenter these values.
7. Press the **O** key or press the **OK** button if you are sitting in the booth. The system displays the HUE:, CON:, SAT:, BRI:, and FOC: settings. Each menu displays a number that corresponds to the intensity level setting.
8. Use the **T** key to select Contrast, **H** to select Hue, **S** to select Saturation, **L** to select Brightness, and **U** to select Focus.

Note: We recommend you adjust the contrast, saturation, and then hue in that order. Do not adjust the focus settings.

9. Sit in the booth and look into the monitor.
10. Use the Control Panel **Select** button to decrease the intensity level of the selected setting and the **OK** button to increase the intensity level.
11. Adjust the picture quality to obtain a picture that is pleasing to the eye. Press the **3** key to save the adjustments and exit or press the **4** key to exit without saving.

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Note: If your booth is moved to a different location it may be necessary to readjust the HCS to compensate for changes in the lighting.

Printing an Accounting Picture

1. Access the Booth Menu.
2. Press the **D** key at the Booth Menu.
3. Type your initials and press the **Enter** key. The Accounting page prints automatically and returns you to the Booth Menu.
4. Press the **A** key to Return to the Ad Rotation.

Maintaining the Kiosk

To help ensure smooth and uninterrupted operations, follow the following maintenance schedule.

Component	Activity to Complete
Cabinet	Clean weekly or as needed
Cooling fan filter	Replace monthly or as needed
Bill acceptor	Clean weekly or as needed
Coin acceptor	Clean when it starts to reject coins
Monitor screen and mirror	Clean when you notice dust or fingerprints on the screen

Troubleshooting

Use the information in the table below to solve some of the problems you may have. If you cannot solve the problem, see "Contacting Customer Support".

Out of Film - Blue Screen

1. Press the Spacebar.
2. View message in lower right hand corner.

Out of Film Message	Possible Remedy
Printer is not available	• Error light on printer - Clear error, reset printer • Cables loose - Re-seat cables. • No power to printer - Make sure printer is plugged in and power is available to the kiosk.
Out of paper	• Add paper to printer.
Bill & coin acceptor failure	• Loose cables - Reseat Cables • Check for Jams - Clear any jams. • Stacker is full - Empty bill stacker
Video card ini failed	• Media Card is missing or loose - Replace Media Card and check connections. • Media Card is out of shots - Check accounting page for shots left, replace Media Card.

Printer Errors

Symptom	Possible Remedy
Print quality reduced	• Replace ink cartridge.

If the Paper Jams

1. Open the front panel or the paper cover.
2. Check for paper jammed inside the printer. Discard any jammed paper.
3. Turn off the power to the printer.
4. Remove the paper tray.
5. Load the paper correctly.
6. Slide the paper tray back into the printer.
7. Open the front panel or the paper cover and turn on the power to the printer.

Live Video Errors

Symptom	Possible Remedy
No camera video of customer	• Loose connection - Reseat cables.

Monitor Errors

Symptom	Possible Remedy
No Video - Black screen	• Loose connections - Reseat cables. • Connect another VGA monitor and see if the other monitor works. If monitor works replace monitor, If monitor does not work, replace video card.

Sound Errors

Symptom	Possible Remedy
No sound	• Loose connection - Reseat cables. • No volume - adjust volume control on amplifier. • Light indicator is not lit - check power connection.

Ad Rotation Errors

Symptom	Possible Remedy
Words are not readable	• If the computer was changed, call your Technical Support to replace the system Personality. • If the Media Card was changed, call your Technical Support to replace the Media Card.

Contacting Customer Support

To obtain service or to order supplies, call your Customer Support Representative.

When you call to obtain service, have the following information available:

- Booth Number
- Your notes about the problem, what you were doing when the problem occurred, and what you did to try to solve the problem



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